



Our refuges remain open as does the 24/7 helpline, IDVA service and Community DV Practitioners. Drop-ins at GPs and other locations and groups are temporarily suspended.

Most support is being undertaken by telephone, facetime or by conference call, however some face to face contact is still happening.

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Refuge Services:

- Where possible refuge sites will be staffed by at least one member of staff, but following social distancing with at least a 2-metre distance*
- Advice in relation to safeguarding vulnerable groups will be followed*

Community Services:

- 24/7 helpline still being offered along with email support. We are also looking into 'live chat' services*
- IDVA services still continue, offering telephone support, with some urgent face to face court hearings being offered on a risk assessed case by case basis (being reviewed daily)*
- CDVT staff will at present continue to attend appointments and court hearings and wherever possible carry out the appointments that are in the diary*
- Drop ins and groups are postponed and support is being offered over the telephone, over video call, over email. WHM staff are creating resources and support packs, with links to content online and other information*
- Police control room support and Weekend Domestic Abuse car postponed*
- Children & Young People's workers have developed packs for the children and face time is being used with those who are self-isolating*

If you need our support, please call 0113 246 0401 or email administration@leedswomensaid.org.uk.

BCD – Offering telephone support:

Leeds Domestic Violence Service
24/7 helpline
0113 246 0401

Prevention and Recovery Service
0113 222 4562



**Shantona Women's
& Family Centre**

<https://www.shantona.co.uk/view/domestic-violence--> HYPERLINK

["https://www.shantona.co.uk/view/domestic-violence--asroy-project-](https://www.shantona.co.uk/view/domestic-violence--asroy-project-)"asroy HYPERLINK

["https://www.shantona.co.uk/view/domestic-violence--asroy-project-](https://www.shantona.co.uk/view/domestic-violence--asroy-project-)"-project-

PHONE: 0113 249 7120

EMAIL: ADMIN@SHANTONA.CO.UK



GETAWAY GIRLS – SUPPORT FOR GIRLS 11-25YEARS OLD:

0113 240 5894

<https://getawaygirls.co.uk/>

Womens Lives Leeds:

<https://www.womenslivesleeds.org.uk/wp-content/uploads/2020/03/wll-covid-position-statement-30.03.20.pdf>

Women's Lives Leeds direct services

Drop-Ins: Our drop-in service will move to telephone-based support. We are still providing confidential signposting and support.

To make an appointment contact:

- Gurbinder: 07925 575012 gurbinder@ashaleeds.org.uk
- Sharon 07535877089 Sharon.panepinto@getawaygirls.co.uk or
- Minnow 07851 784713 minnowb@leedswomensaid.org.uk

The link to the website regarding drop-ins is: <https://www.womenslivesleeds.org.uk/news/help-usto-reach-more-women-and-girls-in-leeds/>

EU Settlement Scheme: Our free help applying for Settled Status, including 1-to-1 support and access to qualified immigration advisers, continues as usual.

Contact: sharon.panepinto@getawaygirls.co.uk 07535877089

Government Guidance:

<https://www.gov.uk/government/publications/coronavirus-covid-19-and-domestic-abuse/coronavirus-covid-19-support-for-victims-of-domestic-abuse>

<https://www.gov.uk/guidance/domestic-abuse-how-to-get-help>

Other organisations who can help

Contact any of the following organisations to get help and advice about domestic abuse.

Freephone National Domestic Abuse Helpline, run by Refuge

0808 200 0247

www.nationaldahelpline.org.uk

Galop (for lesbian, gay, bisexual and transgender people)

0800 999 5428

www.galop.org.uk

Men's Advice Line

0808 801 0327

www.mensadviceline.org.uk

Rape Crisis (England and Wales)

0808 802 9999

www.rapecrisis.org.uk